

1. Clients are required to settle their accounts within 30 days of the invoice date. Payment can be made by cash, cheque, debit/credit card, BACS or direct debit.
2. In the event of late payment, interest will be charged at a rate of 2% per month as long as the debt remains unpaid. We will also require you to pay our expenses and any legal costs incurred in taking steps to obtain payment on an indemnity basis. This will include the cost for returned cheques, correspondence and legal notices, as well as third party costs incurred in the collection of unpaid accounts.
3. The George Group Ltd T/A The George Veterinary Group reserves the right to pass unpaid accounts to debt collector/solicitor for recovery/legal action to whom we may assign the debt and all rights without restriction.
4. If the account is not settled, the practice reserves the right to ask you to find another Veterinary Surgeon to treat your animals for routine problems. You will be informed by letter and given one week to do so.
5. By completing the registration form, you agree that we may collect information from the Electoral Roll and search the files of a Credit Reference Agency, which will keep a record of the search. In the event of the account being unpaid, as per clause 1, relevant details may be recorded with any agency. Any information supplied, may be used for debt tracing and fraud prevention.
6. By signing this registration form you are giving your consent for The George Veterinary Group to hold your personal information in line with the GDPR regulations of 2018 and in line with The George Veterinary Group's own privacy notice, which can be obtained upon request.
7. The George Veterinary Group is the Data Controller of its client's data. All data held is handled in accordance with the 1998 Data Protection Act (updated to comply with the EU's GDPR, effective from 25 May 2018). The lawful basis for processing a client's data for its own purposes is for performance of Contract. A copy of The George Veterinary Group's privacy notice is available on request.

A copy of this notice is available for you to take away, if required.