Terms and Conditions

- 1. Membership of our Donkey Health Club is open to all donkeys registered with The George Equine Vets.
- 2. The Donkey Health Club policy must run for a minimum of 12 months and be paid for by monthly standing order.
- 3. All policies are subject to a 14 day "cooling off period" from either party.
- 4. In the event of cancellation of the policy, any benefits received in the current year are to be paid in full and not at the reduced Donkey Health Club rate.
- 5. Cancellation of the policy by either party MUST be in writing, giving 30 days' notice.
- 6. The veterinary visits included within the Donkey Health Club MUST be pre-arranged and taken Monday to Friday. They are not classed as either out of hours, weekend or emergency visits unless specified.
- 7. Any benefit of the Donkey Health Club that is not used at the discretion of the owner is non-exchangeable and non-refundable for any other veterinary treatment or service.

